

In the claims:

I claim:

1. A method of managing product returns comprising the steps of:

interrogating a radio frequency product label on a product returned to a store;

identifying the product from information obtained from the radio frequency product label;

recording operator authorization to add the product to inventory; and

adjusting inventory records to reflect addition of the product to inventory.

2. A method of managing product returns comprising the steps of:

interrogating a radio frequency product label on a product returned to a store;

identifying the product from information obtained from the radio frequency product label;

determining whether the product was sold by the store; and

if the product was sold by the store,

recording operator authorization to add the product to inventory; and

adjusting inventory records to reflect addition of the product to inventory.

3. A method of managing product returns comprising the steps of:

activating a radio frequency product label on a product returned to a store

interrogating the radio frequency product label;

identifying the product from information obtained from the radio frequency product label;

recording operator authorization to add the product to inventory; and

adjusting inventory records to reflect addition of the product to inventory.

4. A system for managing product returns comprising:
a radio frequency product label affixed to the product;
a product label interrogator which obtains identification information from the radio frequency product label; and

a computer which controls the product label interrogator, identifies the product, records operator authorization to add the product to inventory, and adjusts inventory records to reflect addition of the product to inventory.

5. A system for managing product returns comprising:
a radio frequency product label affixed to the product;
a product label interrogator which obtains identification information from the radio frequency product label; and

a computer which controls the product label interrogator, identifies the product, determines whether the product was sold by the store, and, if the product was sold by the store, records operator authorization to add the

product to inventory and adjusts inventory records to reflect addition of the product to inventory.